



STATE OF CONNECTICUT

DEPARTMENT OF SOCIAL SERVICES

DSS information regarding March 1 payment policy change in the area of complex rehabilitative technology (CRT)

Thank you for contacting the Connecticut Department of Social Services regarding the Department's change in payment policies for certain medical equipment. We appreciate your interest in services and supports for those served by the Connecticut Medical Assistance Program.

We are pleased to report that the Department and CRT vendors have mutually agreed on the following:

- the Department will reinstate its previous method of reimbursement for CRT, less a slightly larger discounting factor, effective March 1;
- CRT vendors will immediately reinstate all CRT services to Medicaid beneficiaries;
- the Department and the CRT vendors will, effective April 1, enter a 60-day period of negotiation with a mediator with the goal of devising a mutually agreeable means of reimbursement going forward.

Please note that in administering Connecticut's Medicaid program, the Department is required to comply with a variety of federal requirements, including 42 U.S.C. § 1396a(a)(30)(A), which mandates that payment for services be consistent with economy, efficiency, and access.

Any member who requires assistance in arranging for a repair of existing equipment, or who needs help with arranging an evaluation for new equipment, should call the CHNCT member call center at 800-859-9889.

Thank you from the Department of Social Services

March 27, 2015